

My House Design

CRM Follow-Up Message Library

72 dedicated WhatsApp templates for sales & lead follow-up

How to use: Replace [Client Name] where required. Each template is designed for one specific CRM concern/stage.

1. New Lead / First Contact

Hi [Client Name] ☺

Thank you for contacting My House Design. We'd be happy to understand your house design requirement. Please share your project details, and our team will guide you with the suitable design solution.

— Team My House Design

2. Call Not Connected

Hi [Client Name] ☺

We tried reaching you regarding your house design enquiry. Whenever convenient, please let us know a suitable time to connect, or you can simply reply here with your requirement.

— Team My House Design

3. Call Busy

Hi [Client Name] ☺

We tried calling you regarding your house design requirement but couldn't connect. No problem. Please let us know a convenient time, and our team will contact you accordingly.

— Team My House Design

4. Call Back Later

Hi [Client Name] ☺

As discussed, we'll reconnect with you regarding your house design requirement. Whenever you're ready, just reply here and we'll continue from where we left off.

— Team My House Design

5. WhatsApp Sent - No Reply

Hi [Client Name] ☺

Just following up on your house design enquiry. We had shared a message earlier but haven't received a response yet. Please let us know your requirement whenever convenient.

— Team My House Design

6. Requested Callback

Hi [Client Name] ☺

You had requested us to connect regarding your house design requirement. Just checking if now is a convenient time to discuss your requirement. Please let us know.

— Team My House Design

7. Requirement Details Pending

Hi [Client Name] ☺

To suggest the right design solution for your project, we need a few details from your side. Please share your plot/project details whenever convenient, and our team will guide you accordingly.

— Team My House Design

8. Plot Size Pending

Hi [Client Name] ☺

Could you please share your plot size/dimensions for the project? Once we have the details, we can better understand your requirements and suggest the suitable design approach.

— Team My House Design

9. Photos Pending

Hi [Client Name] ☺

We're waiting for the site/plot photos you mentioned. Please share them whenever convenient so our team can understand the site conditions better.

— Team My House Design

10. Drawing Pending

Hi [Client Name] ☺

If you already have an existing floor plan, drawing, or site layout, please share it with us. It will help our design team understand the project more accurately.

— Team My House Design

11. Location Pending

Hi [Client Name] ☺

Please share your project/site location so we can understand the project requirements better. You can simply send the city/location here.

— Team My House Design

12. Project Type Pending

Hi [Client Name] ☺

Before we proceed, could you please confirm what you're looking for — Floor Plan, 3D Elevation, Interior Design, Complete Design Package, or another requirement? This will help us guide you correctly.

— Team My House Design

13. Reference Images Pending

Hi [Client Name] ☺

If you have any reference images or designs you like, please share them with us. They will help us understand your preferred style and requirements better.

— Team My House Design

14. Sample Sent

Hi [Client Name] ☺

We've shared the sample design/elevation with you for reference. Please have a look whenever convenient and let us know your feedback. We'll be happy to discuss the next steps.

— Team My House Design

15. Sample Viewed - No Response

Hi [Client Name] ☺

Hope you had a chance to review the sample we shared. Just wanted to know your feedback. Please let us know what you liked or if you'd like any changes/discussion.

— Team My House Design

16. Sample Not Viewed

Hi [Client Name] ☺

Just checking whether you received the sample design we shared. Whenever convenient, please have a look and let us know your feedback.

— Team My House Design

17. Sample Feedback Pending

Hi [Client Name] ☺

We're waiting for your feedback on the sample we shared. Please let us know whether the design direction works for you or if you'd prefer a different style.

— Team My House Design

18. More Samples Requested

Hi [Client Name] ☺

Absolutely, we can share additional samples for reference. Please let us know your preferred style — Modern, Contemporary, Traditional, Minimal, or any specific design you have in mind.

— Team My House Design

19. Sample Changes Requested

Hi [Client Name] ☐

Thank you for sharing your feedback. We've noted your requested changes. Our team can discuss the requirements with you and take the design forward accordingly.

— Team My House Design

20. Sample Approved - Next Step

Hi [Client Name] ☐

Glad you liked the sample design. We can now proceed with the next step for your project. Please confirm when you'd like to move forward, and our team will guide you through the process.

— Team My House Design

21. Price Shared

Hi [Client Name] ☐

Just following up regarding the pricing we discussed for your project. Please let us know if you've had a chance to review it. If you have any questions about the scope or pricing, we'll be happy to clarify.

— Team My House Design

22. Quotation Sent

Hi [Client Name] ☐

Hope you had a chance to review the quotation we shared. Please let us know your feedback or if you'd like to discuss any part of the package in detail.

— Team My House Design

23. Quotation Viewed - No Response

Hi [Client Name] ☐

Just following up regarding the quotation shared for your project. Please let us know your thoughts whenever convenient. We're available if you'd like to discuss anything.

— Team My House Design

24. Price Seems High

Hi [Client Name] ☐

We understand that budget is an important consideration. If you share your expected budget and project requirements with us, we can discuss the suitable scope/options accordingly.

— Team My House Design

25. Discount Request

Hi [Client Name] ☐

We understand your request regarding the pricing. Let us first understand your exact project requirements and scope, and our team can check the most suitable option available for you.

— Team My House Design

26. Competitor Comparison

Hi [Client Name] ☐

We completely understand that you're comparing different options before making a decision. We'd recommend comparing not only the price, but also the scope of work, drawings included, revisions, support and delivery process. If you'd like, we can explain exactly what is included in our proposal.

— Team My House Design

27. Final Price Request

Hi [Client Name] ☐

Sure, we understand that you're looking for the best possible option. Please confirm your exact requirements and scope, and we'll check the applicable pricing/options for your project.

— Team My House Design

28. Package Details

Hi [Client Name] ☐

We'd be happy to explain the package in detail. Please let us know which part you'd like clarification on — drawings, 3D design, revisions, delivery, or any other service.

— Team My House Design

29. Family Discussion

Hi [Client Name] ☐

Just following up regarding your house design project. Hope you had a chance to discuss it with your family. Whenever you're ready, please share your decision or any questions you may have.

— Team My House Design

30. Partner Discussion

Hi [Client Name] ☐

Just checking in regarding the project we discussed. Please let us know once you've had a chance to discuss it with your partner/family. We'll be happy to take it forward.

— Team My House Design

31. Approval Pending

Hi [Client Name] ☐

Just checking whether you've received the required approval for your house design project. Once you're ready, please let us know and our team will guide you through the next step.

— Team My House Design

32. Decision Later

Hi [Client Name] ☐

No problem. We understand that you may need some time to decide. Whenever you're ready, simply message us here and we'll continue the discussion.

— Team My House Design

33. Start Next Month

Hi [Client Name] ☐

Thanks for the update. We'll be happy to assist you when your project is ready to start. Please feel free to contact us when you're ready to proceed.

— Team My House Design

34. Project On Hold

Hi [Client Name] ☐

Just checking in regarding your house design project. We understand that the project is currently on hold. Please let us know if there's any update on your timeline or if you need any assistance from our side.

— Team My House Design

35. Budget Not Ready

Hi [Client Name] ☐

We understand that the project budget may take some time to finalize. Once your budget and requirements are clear, feel free to contact us. We'll help you choose a suitable design scope accordingly.

— Team My House Design

36. Waiting for Funds

Hi [Client Name] ☐

Just checking in regarding your project. We understand that you're currently waiting for the funds to be arranged. Whenever everything is ready, simply message us and we'll be happy to continue.

— Team My House Design

37. Plot Purchase Pending

Hi [Client Name] ☐

Just following up regarding your house design requirement. Once your plot is finalized, please share the details with us. We'll be happy to help you plan the next steps.

— Team My House Design

38. Ready to Proceed

Hi [Client Name] ☐

Great! We're ready to take your project forward. Please confirm your preferred package/service and our team will guide you through the booking and next steps.

— Team My House Design

39. Payment Pending

Hi [Client Name] ☐

Just a quick follow-up regarding the payment for your project. Once the payment is completed, please share the confirmation with us so our team can proceed with the next step. If you have any questions regarding the payment, please feel free to ask.

— Team My House Design

40. Advance Payment Pending

Hi [Client Name] ☐

Just following up regarding the advance/token payment discussed for your project. Once completed, please share the payment confirmation so we can proceed accordingly.

— Team My House Design

41. Payment Received

Hi [Client Name] ☐

Thank you. We've received your payment successfully. Your project has been noted, and our team will now proceed with the next steps. We'll keep you updated throughout the process.

— Team My House Design

42. Details Pending After Payment

Hi [Client Name] ☐

Thank you for confirming your project with us. To start the design process, we're waiting for the required project details/documents from your side. Please share them whenever convenient.

— Team My House Design

43. Project Welcome

Hi [Client Name] ☐

Welcome to My House Design! We're excited to work with you on your project. Our team will coordinate with you regarding the requirements, design process and next steps. Thank you for choosing us.

— Team My House Design

44. Urgent Delivery

Hi [Client Name] ☐

We understand that you need the project urgently. Please share your required deadline and complete project details. Our team will check the feasibility and guide you accordingly.

— Team My House Design

45. Site Visit

Hi [Client Name] ☐

Regarding the site visit, please share your site location and preferred date/time. Our team will check the availability and coordinate with you accordingly.

— Team My House Design

46. Online Meeting

Hi [Client Name] ☐

We'd be happy to discuss your project over an online meeting. Please share a convenient date and time, and our team will coordinate with you.

— Team My House Design

47. Portfolio Request

Hi [Client Name] ☐

Sure, we'd be happy to share relevant project samples with you. Please tell us your preferred design style/project type so we can share the most relevant references.

— Team My House Design

48. Company Information

Hi [Client Name] ☐

Certainly. My House Design provides architecture and interior design services, including floor plans, 3D elevations, working drawings, interiors and complete design solutions. Please share your project requirement and we'll guide you accordingly.

— Team My House Design

49. Revision Query

Hi [Client Name] ☐

Yes, revisions can be discussed according to the selected service/package and project scope. Please share what changes you need, and our team will guide you regarding the applicable process.

— Team My House Design

50. Delivery Time Query

Hi [Client Name] ☐

The delivery timeline depends on the selected service, project scope and the information provided. Please share your complete requirement, and we'll confirm the expected timeline for your project.

— Team My House Design

51. Payment Terms

Hi [Client Name] ☐

Sure, we can explain the applicable payment terms for your selected service/package. Please confirm the service you're interested in, and our team will share the relevant details.

— Team My House Design

52. Cancellation Query

Hi [Client Name] ☐

We understand your concern. Cancellation/refund terms depend on the service, project stage and applicable terms. Please share your project details, and our team will check and guide you accordingly.

— Team My House Design

53. Floor Plan Lead

Hi [Client Name] ☐

Regarding your Floor Plan requirement, please share your plot dimensions, road-facing direction, number of floors and basic room requirements. Once we have these details, our team can guide you with the suitable design approach.

— Team My House Design

54. Elevation Lead

Hi [Client Name] ☐

Regarding your 3D Elevation requirement, please share your existing/proposed floor plan, plot dimensions and any preferred design references. Our team will review the details and guide you accordingly.

— Team My House Design

55. Interior Lead

Hi [Client Name] ☐

Regarding your Interior Design requirement, please share the floor plan, room details and your preferred interior style. This will help us understand the scope and suggest the right solution.

— Team My House Design

56. Complete Design Lead

Hi [Client Name] ☐

For your complete house design requirement, we'd first like to understand the project properly. Please share your plot details, number of floors, construction stage and required services. Our team will then guide you with the suitable scope.

— Team My House Design

57. Multiple Services

Hi [Client Name] ☐

We can assist with multiple requirements such as Floor Plan, 3D Elevation, Working Drawings, Interior Design and other design services. Please share your complete requirement so we can understand the scope and suggest the appropriate combination of services.

— Team My House Design

58. Not Interested

Hi [Client Name] ☐

Thank you for letting us know. We completely understand. If your requirement changes in the future, you're always welcome to contact My House Design. Wishing you the very best for your project.

— Team My House Design

59. Chose Another Designer

Hi [Client Name] ☐

Thank you for the update. We completely respect your decision. If you ever need any additional design service or assistance in the future, we'll be happy to help. Best wishes for your project.

— Team My House Design

60. Budget Issue

Hi [Client Name] ☐

We understand that the current budget may not work for your project. Whenever your budget or requirements change, feel free to contact us. We'll be happy to discuss the available options based on your project scope.

— Team My House Design

61. Project Cancelled

Hi [Client Name] ☐

Thank you for updating us. We understand that your project has been cancelled. If you decide to restart the project in the future, please feel free to contact us anytime.

— Team My House Design

62. Project Postponed

Hi [Client Name] ☐

Thanks for the update. We understand that your project has been postponed. Whenever you're ready to restart, just message us and our team will be happy to assist you.

— Team My House Design

63. NPC Follow-up 1

Hi [Client Name] ☐

Just a quick follow-up regarding your house design requirement. Are you still planning to proceed with the project? Please let us know whenever convenient.

— Team My House Design

64. NPC Follow-up 2

Hi [Client Name] ☐

We wanted to check in once again regarding your house design enquiry. If your project is still active, please share an update with us. If it's on hold, that's completely fine too.

— Team My House Design

65. Final Follow-up

Hi [Client Name] ☐

This will be our final follow-up regarding your house design enquiry for now. If you're still interested, simply reply to this message and we'll be happy to continue the discussion. Otherwise, no worries—we'll wait until you're ready.

— Team My House Design

66. Old Lead Reactivation

Hi [Client Name] ☐

It's been a while since we last discussed your house design project. We wanted to check whether your project is still planned or has your requirement changed. If you're ready to continue, we'd be happy to assist you.

— Team My House Design

67. Client Asked for Time

Hi [Client Name] ☐

Of course, please take your time. Whenever you've made a decision or would like to discuss anything regarding the project, just message us here. We'll be happy to assist.

— Team My House Design

68. Client Will Call

Hi [Client Name] ☺

Sure. Please feel free to call us whenever convenient. If you prefer, you can also send your requirement here on WhatsApp and our team will assist you.

— Team My House Design

69. Best Package Request

Hi [Client Name] ☺

We can suggest the most suitable package based on your actual project requirement. Please share the plot size, project type, number of floors and services you need, and our team will guide you with the appropriate option.

— Team My House Design

70. Client Wants to Start

Hi [Client Name] ☺

Great! Please share your preferred start date and confirm the required service/package. We'll coordinate the next steps with you.

— Team My House Design

71. Lead Recheck

Hi [Client Name] ☺

Just checking whether your house design requirement is still active. If there has been any change in your plot, budget, timeline or design requirement, please let us know so we can assist you accordingly.

— Team My House Design

72. No Response - Final Closure

Hi [Client Name] ☺

Since we haven't received an update from you, we'll consider your enquiry on hold for now. Whenever you're ready to restart the discussion, simply message us and our team will be happy to assist you. Thank you for considering My House Design.

— Team My House Design